

# Market Segments and SEO & Content Strategy

July 25, 2022

CHARLES CONTRACTOR

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The objective of the following project is to firstly source new market segments for the client to target when expanding their current job offerings based on industries and companies that are currently included for users. As well, to further market the client's outreach to potential employers and candidates, our team has also focused upon providing suggestions for SEO and content marketing strategies. To cover the scope of each section, **ACE Consulting Group** formed the following approach.

For sourcing new market segments, our team has focused upon identifying common tech positions that are most likely to hire junior tech talent and their respective market segments in which such jobs can easily be sourced from. As well, the team focused on identifying factors which junior tech talent seek in each job position which could provide the client a set of criteria they can reference when aggregating job postings onto the platform. Finally, our team wanted to provide a short-term and long-term perspective as to the market segments that should be targeted by identifying segments which have emerging opportunities, an imbalance between employer demand and talent supply and by highlighting industries which are undergoing significant digital transformation and therefore create new opportunities for new tech talent.

To identify ways to boost search engine optimization (referred to as "SEO"), our team analyzed the performance of competitor sites and concluded that blog articles were a primary source of website traffic. Therefore, the team determined 3 key issues impacting tech talent recruitment processes and used these issues to develop keywords that the client can focus on when creating content for their website. This can further the client's position as a valuable resource for hiring managers when looking to fill entry-level roles in technology. Our team also identified strategies to boost search engine rankings for these blogs and the website through our analysis of competitor websites. Finally, our team analyzed the client's social media performance by making comparisons between the social media strategies used by competitors and highlighted tactics that the company could use to further brand awareness.

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## **Market Segments**

Identifying market segments that would benefit from using the client's technology to hire interns and entry-level talent.

## **Common Positions for Junior Tech Talent**

Tech related jobs for junior talent are widely available amongst a variety of market segments

#### Quality Assurance Tester

Ensure a full functional product is presented to customers by testing software to identify and remove bugs, glitches, and other user experience issues.

**Requirements:** Prior experience with programming languages like Java or PHP.

#### **Common fields of study:**

Computer science, computer engineering and information technology.

#### Front/Back-End Developer

Create visual elements that users of an app or website would interact with while also dealing with the services connection and utilization of servers.

**Requirements:** Programming languages like JavaScript, Golang, and SQL databases.

**Common fields of study:** Computer science, computer engineering and information technology.

#### Data Analyst

Leverage technology to review data to identify key insights into a business's performance and ways the data can be used to address business problems.

**Requirements:** Prior experience with programming languages like Python, SQL, R Code, and Excel.

#### **Common fields of study:**

Computer science, computer engineering and information technology.

#### Technical Support Engineer

Diagnose and resolve technical problems that employees or clients may face when utilizing an organization's hardware, software's or other IT issues.

**Requirements:** Understanding of a firm's technologies and common operating systems.

#### **Common fields of study:**

Computer science, computer engineering and information technology.



- 1. Software/Technology
- 2. Manufacturing
- 3. Financial Services
  - Retail

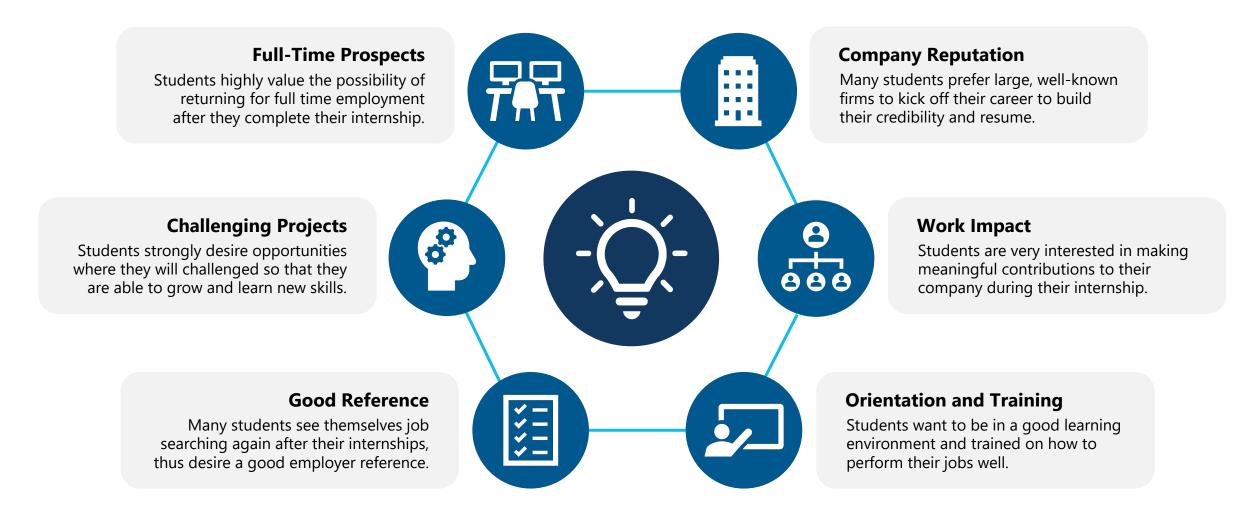
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5. Government/Public Sector



## What Students Value in a Tech-Related Internship

Sought out characteristics that the client can use as criteria for selecting job postings or employers for its platform



## **Challenges STEM Students Face in Job Searches**

How the client can help address challenges faced by STEM students in their job search and connect more students to job opportunities



**Curriculum Gap** 

- Universities make fundamental courses required, but application courses are electives
- As a result, students lack practical skills valued by employers

• Include potential recommended courses in job descriptions

• Students can gain knowledge for their dream job before applying



Experience Gap

- Hands-on, relevant experience is valued by tech companies
- Most university programs don't require co-ops, thus many students lack work experience

- Allow users to filter and find very beginner level jobs
- Write or repost blogs about tips and ways to get hands-on experience

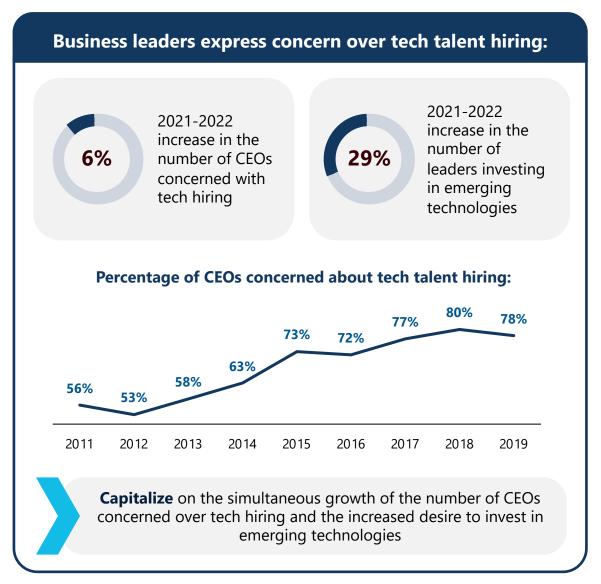


- BIPOC students often lack peer and professional networks with connections to tech positions
- They are less likely to be mentored by a professor than their white peers

- Host inclusive networking events
- Advertise recruitment events to users to give everyone equal access
- Offer mentorship services

## **Current Trends Regarding Tech Talent within the Workplace**

While the level of concern for tech hiring increases, the benefits of hiring tech talent increases simultaneously



#### **Companies benefit from tech talent, but struggle while hiring:**

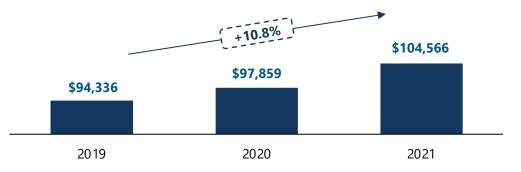


#### **85 Million** Expected number of unfilled tech jobs by 2030 (globally)



Total revenue lost from unfilled tech jobs by 2030 (globally)

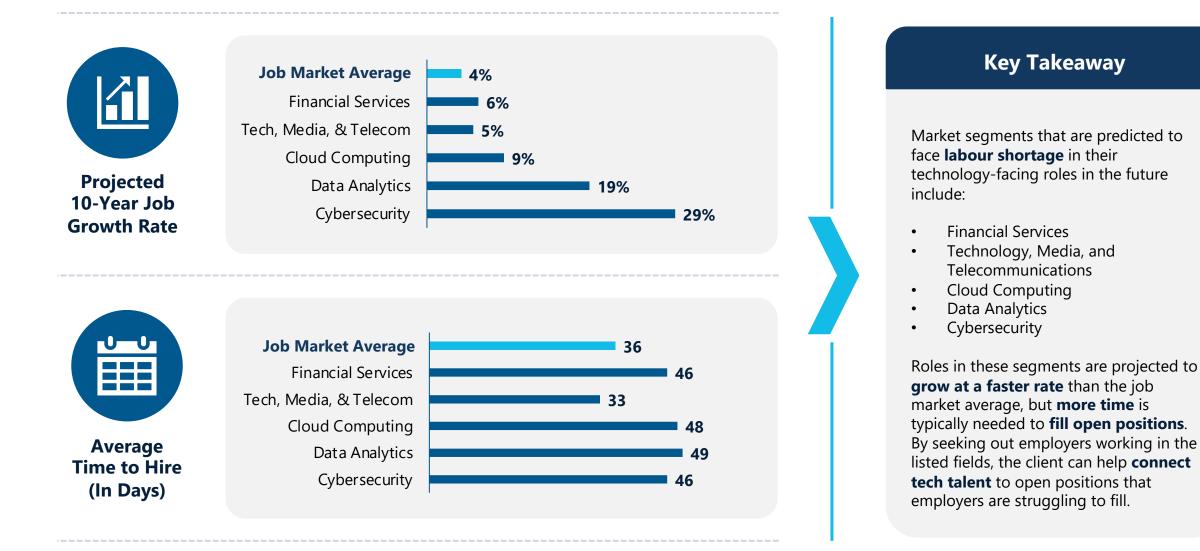
#### The average salary (USD) of technology workers has been increasing:



Provide the necessary services to fill tech jobs and reduce revenue lost from unfilled tech jobs, while allowing companies to pay a lower premium for tech talent

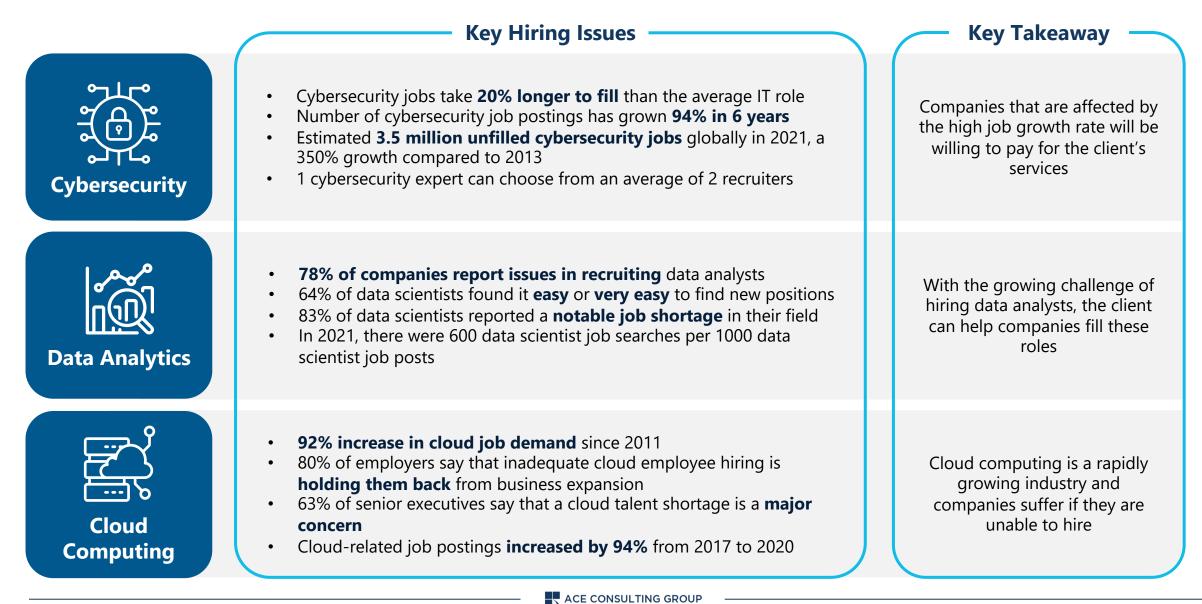
## **Overview of Market Segments Facing Labour Shortage**

Identifying market segments expected to experience job growth, but lag behind the job market average when filling open positions



## **Market Segments Expected to Face a Labour Shortage**

The client is presented with growth opportunities in the general job market, and specifically in the listed three tech sectors



## **Market Segments Expected to Face a Labour Shortage**

The client also has opportunity in TMT and financial services as these segments also lag behind the job market average

TMT **Financial Services** 



#### **Key Hiring Issues**

- 55% of telecoms, 49% of tech firms and 28% of media firms **expect to increase investments** in staff skills and hiring initiatives
- Two large needs within the industry derive from the need for digital and analytical skills & special domain **expertise in areas like 5G**
- 88% of digital talent who switch companies decide to leave the TMT sector altogether
- As the nature of work changes in the TMT sector, companies must **re-evaluate their HR tactics**
- Surveys of U.S. Bank Executives show only 25% of their institutions employ developers and programmers & only 13% employ data scientists
- Large banks like RBC have **increased their spending** and retention initiatives for employees, despite increasing their workforce by **marginal amounts**
- Companies are creating infrastructure in their communities to **enhance the available educational and training opportunities**, creating a larger pool of candidates to fill roles
- As of 2022, over 40% of employees are considering a job change
- Companies are upskilling employees rather than hiring externally, such as Microsoft's IT certification program
- As of 2021, the U.S. is down nearly 4M jobs since before COVID
- **11.3M job openings** present as of 2022
- Companies have trended towards the digitalization of services, increasing needs for tech hires

#### Key Takeaway

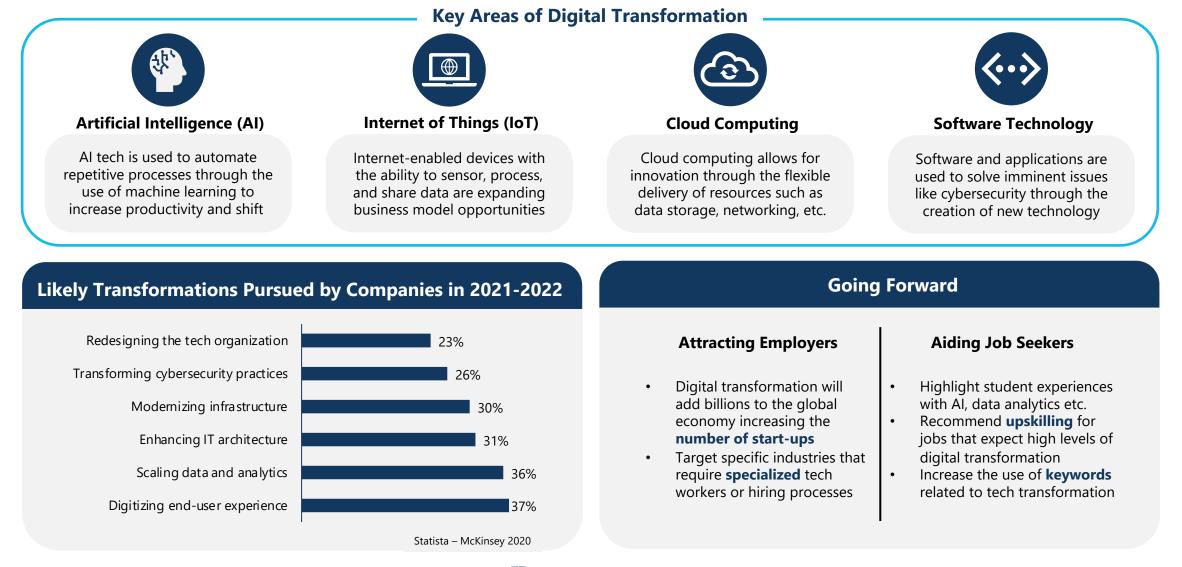
The client can aid TMT companies identify the respective strategy to position themselves in the future landscape of human capital

The client can help these firms identify as "innovation-friendly" to become distinct within the competitive landscape

Companies are struggling to hire new employees after COVID, presenting the client with a growth opportunity

## **Trends in Digital Transformation**

Digital transformation is based on the creation of new industries, companies, and jobs from technological developments



## **Digital Transformation within Traditional Market Segments**

Traditional industries are experiencing technological transformations, which increases demand for tech workers

	Healthcare		Manufacturing & Automotive		Banking & Finance	
Overview & Goals	<ul> <li>COVID-19 accelerated digital transformation in the healthcare sector by increasing the use of <b>telehealth</b> and <b>biomedical</b> technology</li> <li>Scale online patient engagement</li> <li>Precise treatment using robotics</li> <li>Virtual care through apps and videocalls</li> </ul>		<ul> <li>The automotive and manufacturing industry is growing due to the increasing production of electronics and more automotive technology</li> <li>Flexibility through multi-modal mobility</li> <li>Manufacturing of digital technology</li> <li>Autonomous public transportation</li> </ul>		<ul> <li>Financial institutions experience transformation through digital banking and financial analytics to decrease human error</li> <li>Improved analytics and processes</li> <li>Touchless transactions through app</li> <li>Virtual banking and assistance</li> </ul>	
Digital Technology	Biomedical Tech	Telehealth	Manufacturing Tech	Auto Software	Digital Banking	Financial Analytics
	Medical devices that diagnose and treat biological problems	Delivery of health services through telecommunications	The production of electronics in other sectors such as biotech	Software used in cars to promote safety and energy saving	Customer experience focus through mobile apps and chatbots	Offering on-demand financial advice using Al logical reasoning
	The market hired <b>24,000</b> people in 2019 and is expected to be <b>\$610B</b> by 2025	The use of telehealth services rose <b>38x</b> in 2021 and is expected to be worth <b>\$65B</b>	The sector experienced <b>10% growth</b> in each quarter of 2020 due to biomedical sensors	The demand for software developers has increased to <b>25%</b> post-pandemic	Over <b>5,200</b> job opportunities in the finance industry for technicians in 2022	An expected increase in <b>growth</b> from 4.7% in 2020 due to new algorithmic processes
Example	AbCellera utilizes screening technology to find antibodies to improve patient results	<b>Babylon Health</b> uses Al chat to act as the first point of contact for sick patients	StarFish Medical specializes in the development of new electronic med-tech	Oxbotica uses Al software to allow cars to navigate their surroundings	<b>Revolut</b> aims to combine all banking needs into one interface for users	MindBridge AI leverages AI to detect errors in data and perform audits

Source(s): Management Development Institute of Singapore, Business Insider, Digital Marketing Institute

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## **Digital Transformation Within Non-Traditional Market Segments**

Non-traditional industries are seeing growth in the number of new start-ups and job creation for tech workers

	Digital Media		Internet of Things (IoT)		Data Analytics	
Overview & Goals	<ul> <li>Digital media encompasses transmitting data such as telecommunications and digital marketing that are consumed on devices</li> <li>Personalized advertising on social media</li> <li>Use of data to create precise content</li> <li>Increase in 'over the top' (OTT) media</li> </ul>		<ul> <li>IoT describes a network of connected sensors that communicate, either on a consumer or enterprise level to optimize the physical world</li> <li>Implementation of agriculture sensors</li> <li>Industry use of Al 'Smarter decisions'</li> <li>Residential smart homes &amp; appliances</li> </ul>		<ul> <li>Data analytics converts raw data into useful information and examines many possibilities through <b>predictive</b> and <b>prescriptive analytics</b></li> <li>Mass personalization using updated data</li> <li>Regression analysis of variables</li> <li>Availability of self-service analytics</li> </ul>	
Digital Technology	Telecommunications Adoption of teleconferencing, virtual training, etc. Virtual reality work training and rooms will become a \$12.6B market by 2025	<b>Digital Marketing</b> Social & digital channels combined to increase web sales Digital marketing industry predicted to increase hiring rate by <b>33%</b> during 2022	Consumer IoT Ability to control home appliances via devices to promote efficiency The total of IoT installed base devices are expected to reach <b>30.9B</b> by 2025	<b>Enterprise IoT</b> Use of data from sensors to monitor patients, farms, etc. Projected value of IoT in the global energy market is expected to reach <b>\$35.2B</b> in 2025	Predictive Analysis Use of data to predict what will likely happen in the near future In 2020, there were over 700,000 new recruitments for data analysts & developers	Prescriptive Analysis Uses previous data to recommend the best course of action Data analytics is expected to reach over \$273B in 2023 due to enterprises
Example	Horizon Workrooms by Facebook launched metaverse meeting rooms for workers	<b>LoopMe</b> creates personalized content through AI and data analytics for brands	<b><u>Bitdefender</u></b> scans and protects devices for incoming threats or vulnerabilities	<b><u>NquiringMind</u>s</b> is a smart city system that recommends energy conservation tips	DigitalGenius uses updated data to predict useful answers to customer queries	<b><u>eTrack</u></b> offers prescriptive maintenance to avoid machine downtime

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Source(s): Digital Marketing Institute, CB Insights, Business Insider, Statista, International Society of Automation, Startus Insights, Forbes

## **Summary: Market Segments**

## Common positions for junior developers:

- 1. Test developer
- 2. Quality assurance tester
- 3. Technical support engineer
- 4. Back/Front End Developer

**Note:** Positions are available in various market segments



Market segments facing labor shortage

#### Business leaders express concern over and are struggling with hiring for tech talent:

- In 2021, 65% of CEOs believe that tech hiring challenges harm the industry
- Increasing proportions of CEOs are concerned about tech talent hiring (+22% since 2011)
- It is predicted that by 2030, 85 million tech jobs will be unfilled

#### Industries that are outpacing the job market average in growth, but are struggling to fill open roles include:

- Cybersecurity
- Data analytics
- Cloud computing
- Financial services
- Technology, Media, & Telecommunications

## What students value in internships:

- 1. Full-time prospects
- 2. Company reputation
- 3. Challenging projects
- 4. Working impact
- 5. Good reference
- 6. Orientation and training



Market Segments undergoing digital transformation

## Technological changes found in traditional industries:

- Biomedical tech and telehealth in the healthcare industry
- Manufacturing tech and auto software in the automotive & manufacturing industry
- Digital banking and financial analytics in banking & finance

## Technological changes found in non-traditional industries:

- Telecommunications and digital marketing in the digital media industry
- Consumer IoT and enterprise IoT in the internet of things industry
- Predictive and prescriptive analysis in data analytics

## **SEO and Content Strategy**

To determine SEO, content strategy, and social media strategies that would support outreach to companies who would benefit from the client's service.

## **Overview: SEO and Content Strategy**

#### **Blog Articles as a Foundation for SEO and Content Strategy**

Determining blog article topics that would answer questions most relevant to potential clients can help identify keywords to focus on when creating content for the website to boost SEO. Blog articles are also a main contributor to the success of competitors' websites, and blog articles are easily integrated into social media marketing strategies.

Determine Blog Topics	Identify Keywords	Website SEO Strategy	Social Media Strategy
<ul> <li>Blog articles help improve website traffic by making the website a relevant answer to the target audience's questions</li> <li>Article topics can be developed by identifying trends or pain points experienced by potential clients</li> <li>Examples of relevant topics include: hybrid work, improving intern experience, and hiring diverse talent</li> </ul>	<ul> <li>Keywords that relate to the previously identified blog topics were generated using Semrush</li> <li>Keywords were compared on the basis of keyword difficulty (KD), search volume, and SERP (search engine results pages) features</li> <li>The client can use the identified keywords by updating existing blog articles or creating new articles</li> </ul>	<ul> <li>Similar companies, including Swipe Files and Indeed, have shown success in improving website traffic by using blogs</li> <li>Search engine optimization of blog pages can be improved by using visuals, backlinking, and updating existing content</li> <li>Well-known job search platforms, such as LinkedIn and Glassdoor, have also used data-driven content and complementary services to drive growth</li> </ul>	<ul> <li>Blog content can also be delivered in short-form on social media pages</li> <li>Performance on Twitter and LinkedIn is consistent with those of competitors</li> <li>The client can stand out by developing a TikTok presence, which is not seen in similar-sized competitors</li> <li>TikTok strategies include the use of viral sounds, pitch-style announcements, and relatable content</li> </ul>

## **Keywords – Statistics to Consider**

#### **Keyword Difficulty**

How much SEO effort it might take to organically rank a page in the top 10 results on Google for a certain keyword

- Hard: 70% to 100%
- **Possible:** 30% to 69%
- Easy: 0% to 29%
- Fairly new sites with a few backlinks should focus almost 100% on low competition at first
- Older established sites with lots of backlinks can aim for keywords with relatively high KD%

#### **Search Volume**

Number of times a specific keyword is searched for per month

- **High:** 300+ search volume
- Medium: 100 300 search volume
- Low: 50 100 search volume
- Aim for keywords with minimum volume of 100 –1,000 per month
- Obtain a healthy balance of low-volume and medium-volume keywords

#### **SERP Features**

Additional element on a search engine results page that adds something new to the typical format of a search result

- Frequently asked questions
- Featured snippets
- Videos, reviews, site links
- Look for snippet opportunities in competitors' keyword profiles
- Organize website information with structured data

**Key takeaway:** Prioritize a low KD% and a balance of low to medium-volume keywords during the earlier stages of the website. Take advantage of structured data when writing clear and informative blog posts to help search engines understand your website better.

## **Keyword Recommendations – Hybrid Work Models**

Employers are interested in developing and strengthening their hybrid workplace models

- 87% of employers expect internships to be in-person or hybrid
- 51% of employers said that their intern hiring was down in 2020 with 38% hybrid and 20% completely virtual

#### "hybrid work model examples"

- **47%** keyword difficulty
- 140 searches per month

SERP features: Reviews, Image Packs, Featured Snippet

#### "sample hybrid work policy"

- 36% keyword difficulty
- 70 searches per month

SERP features: Reviews, Image Packs, Site Links

#### "work from home"

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- **25%** keyword difficulty
- 320 searches per month

SERP features: Reviews, Image Packs and Videos

#### **Next Steps**

- Write a blog post to tackle the struggle of creating a hybrid work model for start-ups
- Use the keywords 'hybrid work model examples', 'work from home', and 'sample hybrid work policy'
- Update existing blog posts: "virtual events for team building" and "utilize onboarding software" with suggested keywords
- Take advantage of structured data to outrank competitor's SERP features
- Add blog review and images to

#### Sample blog posts:

- <u>"Successful Hybrid Work Models Have</u> <u>These 5 Things in Common"</u>
- <u>"What Is a Hybrid Work Model, and</u> <u>How Do We Make It Work?"</u>

## **Keyword Recommendations – Benefits and Pay Ranges for Start-ups**

#### Employers want to understand compensation structures due to the following:

- Improves recruitment efforts as interns would renege less, which increases conversations
- 22.22% of hiring managers claim competitive compensation and benefits is a challenge

#### "manage pay range"

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- 21% keyword difficulty
- 70 searches per month
- SERP features: Reviews, Videos

#### "how to pay employees in a start-up?"

- 47% keyword difficulty
- 90 searches per month
- SERP features: Reviews, Site Links, Featured Snippet

#### "do start-ups offer benefits?"

- 58% keyword difficulty
- **110** searches per month

SERP features: Reviews, Image Packs, Site Links

#### **Next Steps**

- Write a blog post to about compensation expectations and standards for internships
- Use the keywords 'manage pay range', 'how to pay employees in a startup', and 'do startups offer benefits'
- Take advantage of structured data to outrank competitor's SERP features
- Update existing blog post: "creating irresistible internship programs" with suggested keywords

#### Sample blog posts:

- <u>"Guide to Startup Salary"</u>
- <u>"Compensation and Benefits for</u> <u>Startup Companies"</u>
- <u>"It's 2022. Is your Startup's</u> <u>Compensation Plan Ready?"</u>

## **Keyword Recommendations – Attracting Tech Talent**

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With digitization, non-tech employers are curious about but struggle with employing tech talent

- 42.4% of hiring managers claim that hiring diverse talent is a key pain-point
- Having tech and nontech talent creates inclusivity which increases performance

#### "recruiting tech talent"

- 45% keyword difficulty
- 140 searches per month

SERP features: FAQ, Featured Snippet

#### "talent as a service"

- 16% keyword difficulty
- 90 searches per month

SERP features: Image Pack, Featured Snippet, Video

#### "technology recruitment industry"

- 37% keyword difficulty
- **70** searches per month

SERP features: Reviews, Video, Site Links

#### **Next Steps**

- Write a blog post to to address the issue of attracting diverse talent.
- Use the keywords 'recruiting-techtalent', 'talent as a service', and 'technology recruitment industry'.
- Take advantage of structured data to outrank competitor's SERP features.
- Update existing blog post: "hiring interns for start up success" with suggested keywords.

#### Sample blog posts:

- <u>"Recruiting tech talent for your</u> <u>startup"</u>
- "How to Attract Top Tech Talent"
- <u>"Ten new realities for finding,</u> keeping, and developing tech talent"
- <u>"Tech Recruiting: How to Attract Top</u> <u>Tech Talent To Your Company"</u>

## **Relevant Case Studies**

# indeed

Indeed is one of the largest job search sites in the world.



- Has 4 sets of blogs: Indeed Blog, Engineering Blog, Career Advice, and Hiring Lab
- Consistently publishes 7 text-heavy (800+ words) articles per month
- Provide Information
- Information is relevant to all potential Indeed users, including job-seekers and hiring managers



Misc. SEO

**Strategies** 

- P.R. coverage was a significant contributor to success, as it increased the number of backlinks from authoritative sites
- Videos are often attached to blog articles, providing further information and enhancing SEO

#### Key Takeaways

- **Provide information** by producing blog articles and establishing article series relevant to each target audience
- **Utilize SEO strategies** such as finding opportunities for P.R. coverage and attaching videos to articles can further improve website ranking

## < Swipe Files

Swipe Files is a job board for marketing positions in the tech industry.



Credibility

- Introduces each newsletter writer to provide background on their credibility and experiences
- Testimonial section on website increases amount of text on website and keywords while building brand trust and consumer knowledge



Create a

Community

- Subscription-based newsletter: "Marketing ideas to grow your SaaS"
- Article readers can rate and comment on each blog post, increasing text and keywords
- CEO hosts regular Q&A sessions to speak to the members directly and promote the website

#### **Key Takeaways**

- **Establish credibility** by writing introductions for blog writers and strengthening testimonial section
- **Create a community** by allowing for ratings and reviews on blog posts and interacting with customers to promote the website

# Relevant Case Studies

Job review, information aggregator and job board platform



Data Driven Content

- Leverage user data collected from the job review portal to create content that improves SEO and domain authority
- Data driven reports, rankings and surveys are shared widely which generates backlinks to the original site



backlinking job postings into relevant blog articles which improves SEO StrategiesGlassdoor will create blog content based on user

Glassdoor attracts users to their job board by

- Integration of Services
- Glassdoor will create blog content based on user reviews about certain jobs or organizations, hence integrating their review service to their content

#### Key Takeaways

- Use data analytics for content creation as data driven content performs better as content is directly catered to your target audience
- Integrate your primary service into the content by backlinking specific job postings or features of your service into your content

# Linkedin

Largest professional social networking site with extensive job board



- Diversified Content
- LinkedIn has created content for individuals within different industries or individuals that may be in different states of recruitment
- Diversified set of content has expanded the platforms target audience which has correlated to increased traffic on the site



• LinkedIn has continued to succeed via network effect in which the experience is more valuable as new users join

#### Network Effect

 Incentivizes employers to leverage the platform which boosts the sites domain authority and search engine strength

#### Key Takeaways

- **Create diversified content** by writing blog articles that address various stages of the recruitment process or address a specific industry
- Leverage network effect by enabling community-based content creation and giving incentives for inviting new users to the platform

## **SEO Strategies**

Using the following SEO strategies can boost the number of views per blog article.



- Creative graphics and original photos with descriptive alt text
- Alt text increases chances of appearing on the Search Engine Results Page
- Google scans alt text for keywords

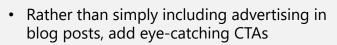
#### **Implementation:**

- Be **specific** when describing the image
- Add **context** to basic images based on the content of the article
- Keep alt text fewer than 125 characters
- Don't start alt text with "Picture Of"
- Use keywords and avoid fluff
- Avoid adding alt text to images that are being used purely for aesthetics



- CTAs are instructions encouraging viewers to take some kind of action
- Increases dwell time and engagement
- Specific instructions encourage viewers to support your website

#### **Implementation**:



- One or two lines about appealing website features to entice readers to learn more about the website
- For example: "Join the company Community for an early adopters discount to unlock unlimited job postings"



- Organize blog posts by topic cluster
- Allows viewers to easily find all relevant blog content they're searching for
- Increases **number of pages** for search engine to display

#### **Implementation**:



- Organize topic clusters based on blog post keywords
- For example: Internship Program blogs, Startup blogs, Technology blogs, etc
- Create **separate landing pages** for each topic cluster to allow viewers to find groups of the client's blog content

## **SEO Strategies**

Using the following SEO strategies can boost the number of views per blog article.



- Backlinking will improve Search Engine Results Page rankings
- Generate **clicks** and **dwell time** through advertising and exposure
- Increases **domain authority** and ease of navigation

#### Implementation:

- Incorporate internal links throughout the client website by interlinking blogs and other internal pages
- Backlinking through University Career Action Pages that have links to various job search engines



- Regularly repurpose old content and update with new SEO strategies
- It takes longer for new content to reach the Search Engine Results Page
- Repurposing old content is more **efficient**

#### Implementation:

- Incorporate previously mentioned SEO strategies into all existing blog posts
- Update existing blog posts with most **up-to-date information**
- Revamping old content will allow the client to **receive benefits faster**"



- Ratings and comments increase **consumer knowledge**, **brand trust** and **text volume**
- Customer feedback increases keywords
- Positive rankings signify to google that a website is **high quality and valuable**

#### **Implementation:**



- Include a comment section to each blog post where readers can rate and share their thoughts
- The client can **reply** to comments to increase engagement even further

## **Recommended Platform: TikTok**

#### **TikTok Benefits**

# 

#### Level playing field:

Enables newcomers to quickly grow and go viral through its level playing field – the algorithm surfaces videos from even little-known accounts.

#### Any-size for all strategy:

Follows an any-size for all strategy on the platform – videos can be low-effort iPhone clips to fully staged and edited promotions.

#### **User trust:**

Builds user trust and buy-in through driving awareness of new products/services, buzz around a category, and getting user feedback.

#### User interaction:

Encourages interaction between users to strengthen user unity and brand image – in turn, the user becomes more likely to visit one's website.

#### Video virality & follower growth:

Accompanies viral videos with significant follower growth – although virality may be short-lived, growth may translate to future virality.

### **TikTok Analytics**

#### Overview



An overview of analytics by inserting any custom date range

- Video views: overall picture of how many users the account reaches over any period of time
- **Profile views:** an indication of brand interest and how well the account retains users' attention

#### Content



Showcases which videos have been the most popular in a date range

- **Trending videos:** a summary of the top nine videos that have had the fastest growth in viewership under the account
- **Total video views:** an indication of how consistent the account is every time a new video is added to the account's profile

#### Followers



Provides a breakdown of followers' genders and country

- Active followers: provides a list of followers who consistently follow up on the account's content and interact with its videos
- **Engagement rate:** an indication of how actively involved the audience is with the content being produced

## **TikTok Content Examples**

Characteristics of successful TikTok videos created by start-ups who were hiring for new team members



- Created a **short, relatable video** using the "when you realize..." **trend** on May 20<sup>th</sup>, 2022
- Utilized TikTok's comment reply feature to interact with the platform users in response to a question they had
- Attracts users to visit their website and learn more about the startup by utilizing a screen recording of their careers page
- Recent videos range from 200-4,000 views startup is active on the platform



- Created a pitch-style announcement through a talking video on May 18<sup>th</sup>, 2022 Interacted with the TikTok community by talking directly to the camera and liking users' comments
- Captivates the talent demographic by using text-on-video to present unique features of the promoted position
- Recent videos range from 100-2,000 views startup is not too active on the platform

ClickUp

- Created a **short** video using a **viral sound** on April 19<sup>th</sup>, 2022 that was a follow up on a user's comment about hiring
- Uses viral sounds and produces relatable content to connect with users on the platform
- Replies to comments under their videos with information or encouragement Gen Z style
- Recent videos range from 1,000-10,000 views startup is somewhat active on the platform



 Interact with other users by replying to comments with a

comment or a video

## **Summary: SEO and Content Strategy**

Keywords & Blogs

**Keyword statistics** that should be considered when evaluating keywords and phrases include keyword difficulty, search volume, and SERP features.

#### Blog topic recommendations and keyword suggestions include:

- 1. Hybrid work models: "hybrid work model examples", "work from home", "sample hybrid work policy"
- 2. Benefits and pay ranges for start-ups: "manage pay range", "how to pay employees in a start-up", "do start-ups offer benefits"
- 3. Attracting tech talent: "recruiting tech talent", "talent as a service", "technology recruitment industry"



Competitors and similar companies, including **Indeed**, **Swipe Files**, **Glassdoor**, **and LinkedIn** have succeeded by providing information, establishing credibility, creating a community, using data analytics, backlinking pages, creating diversified content, and leveraging the network effect.

#### SEO strategies recommended for blog articles include:

- 1. Use visuals and add descriptive alt text
- 2. Include eye-catching calls to action
- 3. Organize blog posts by topic cluster
- 4. Use backlinks in internal and external pages
- 5. Repurpose or update old content
- 6. Encourage reviews and interaction on site

Social Media Companies such as **AngelList**, **Hired.com**, **and Uncubed** have grown their social media through consistent content creation, interacting with other users, and using blog articles for content. **TikTok** is a **recommended platform** for the client to reconsider as many of its feature's work in favor of smaller and newer creators. Characteristics common to videos that have high user engagement include a casual and relatable tone, showing a person's face as they speak, being short and concise, and using popular "sounds" or trends.